

## Cyber Flyer For Your Knowledge

**Traditional cyber awareness programmes are failing** to keep people safe online



cybsafe.com



### HOOK, LINE & SINKER

The tricks hackers use to try to get your personal information and how to avoid it.

**Common Phishing Tactics**  
Phishing happens when you get an email from what looks like a trusted source (such as Northwestern or your bank) asking for personal information.

- Messages are often urgent or threatening
- You may be asked to click a link or open an attachment to verify information
- Graphics, URLs, and signatures often look legitimate

**What to Do if You Suspect Phishing**  
The "phishing" lure may look convincing, but don't take the bait

- Don't open attachments or click email links unless you know they are legitimate
- Check for odd sender email addresses or misspellings
- Search for the real website online and confirm its address
- Do not reply or send passwords or other personal information
- Not sure? Forward a copy of the email to [security@northwestern.edu](mailto:security@northwestern.edu)
- Delete messages you confirm to be phishing attempts from your inbox

**Uh-Oh, did you get hooked?**  
If you think you may have clicked something suspicious, let us know—we're here to help: [security@northwestern.edu](mailto:security@northwestern.edu)

Northwestern INFORMATION TECHNOLOGY [www.it.northwestern.edu](http://www.it.northwestern.edu)

## DON'T GET HOOKED

How to Recognize and Avoid PHISHING ATTACKS



### What is Phishing?

► The Go-To Social Engineering Strategy

Phishing attacks are **techniques** used by cybercriminals to con users/employees into **revealing sensitive information** or **installing malware** by way of electronic communication.



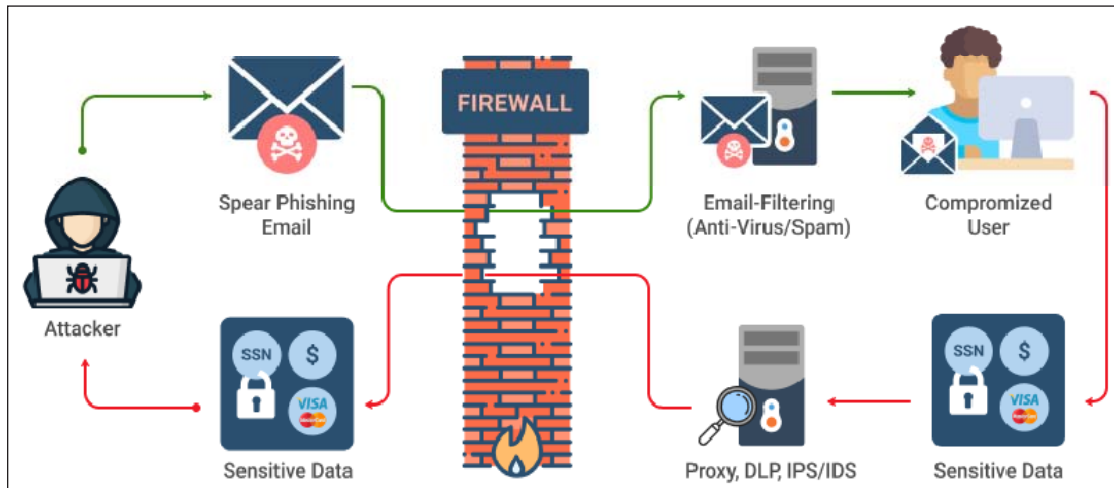
### Phishing Attack Methods

- MOST COMMON TYPE OF PHISHING ATTACK**  
**MASS-SCALE PHISHING**  
Attack where fraudsters cast a wide net of attacks that aren't highly targeted
- HIGHLY TARGETED TYPE OF PHISHING ATTACK**  
**SPEAR PHISHING**  
Tailored to a specific victim or group of victims using personal details
- THE MORY DICK OF PHISHING ATTACKS**  
**WHALING**  
Specialized type of spear phishing that targets a "big" victim within a company e.g., CEO, CFO, or other executive

## Top Cyber Threats



**9 Cyber Threats that are guaranteed to ruin your day**



### HOW TO DEAL WITH PHISHING EMAILS

**DO NOT RESPOND IN ANY WAY AND DO NOT OPEN ANY LINKS, ATTACHMENTS OR WEBSITES.**

**CONTACT THE COMPANY USING A KNOWN, OFFICIAL METHOD TO VERIFY THAT THE COMMUNICATION IS FRAUDULENT.**

**REVIEW BANKING AND CREDIT CARD STATEMENTS. CONTACT CUSTOMER SERVICE IF SUSPICIOUS ACTIVITY IS FOUND.**

**IMMEDIATELY CHANGE THE PASSWORD OF ALL ONLINE LOGINS**

**INSTALL OR UPDATE THE ANTIVIRUS AND MALWARE SCANNERS ON YOUR COMPUTER.**

**Future Foundry**

- Advanced Technology:** Robotics, AI, Casting Simulation, Data Analytics, Additive Manufacturing
- Product Innovation:** Complex Design, Flexibility, Lightweight Material
- Workforce Skilling:** Training, Technology Capabilities, Performance Management
- Environment-Safety:** Energy Conserving, Green Manufacturing
- IIoT Aspiration:** Data Exchange & Systems Integration, Cyber-Physical System, Cloud Computing

**Process Optimisation**

- Efficiency
- Improved Productivity & Quality
- Zero Downtime
- Clean & Green Shop floor

**PARADIGM SHIFT Blueprint 2020**

*Gear up.....  
...be a part of the change*

### Step 1: Check for Consistent Branding in Email Communications – Corporate and Digital Signatures

Service Desk | Academic Computing & Information Services | National Institute of Education  
NIE39-01-02A, IT & Infra Services Hub, Student Hub, 1 Nanyang Walk, Singapore 637615  
Tel: (65) 6790-3033 | GMIT+@n | Fax: (65) 6996-5279 | Email: [servicedesk@nie.edu.sg](mailto:servicedesk@nie.edu.sg)

Information Security (ACS) | NIE InfoSec: Alert on CryptoLocker Threat

: Digital Signature Icon found in Outlook Inbox

**Look for Suspicious Email**

For examples, unknown email address, unknown sender, dubious title, news too good to be true and so forth.

## #PHISHING emails | Step 1.2.3 Part II

### Step 3: Do Not Disclose Personal Information

We do not request for user credential fro example user ID and password as part of our Information Security Policy. Please ignore any request to disclose your personal information.

# The Hidden Costs of Cybersecurity Detection Really Adds-Up

When you invest in detection-based security tools, you budget for the known costs, such as purchase price and licensing fees.

Our research uncovers the surging hidden costs of reactive, detection-based security.

The UK's European university

**University of Kent** | Kent Interdisciplinary Research Centre in Cyber Security (KirCCS)

**KirCCS**  
Kent Interdisciplinary Research Centre in Cyber Security

## CyberSAFE IN SCHOOLS

A NATIONAL SURVEY REPORT 2014

**SAFETY NET CAPACITY BUILDING AMONG MALAYSIAN SCHOOLCHILDREN ON STAYING SAFE ONLINE**

**Largest national survey on cybersafety among schoolchildren in Malaysia reveals**

- 40% do not know how to protect themselves online
- 83% are vulnerable to online risks due to minimal protective actions taken
- 2/3 below 13 years take few protective steps when online. Yet, 52% of all children feel they are safe
- 70% are not concerned with the invasion of privacy or anonymity of the person they interact with
- >40% said online safety is important yet take low levels of protection. Awareness does not necessarily translate to positive action
- Children are equally exposed to online threats regardless of where they are from, contrary to common perception that those in urban cities take more protective actions

**>70%** identified themselves with various forms of online harassment, namely calling others mean names, posting improper messages and inappropriate photos

**64%** feel that sending improper SMS-es, posting inappropriate photos, and pretending to be someone else are not cyber-bullying

**26%** have been bullied online, mostly those aged 13 to 15

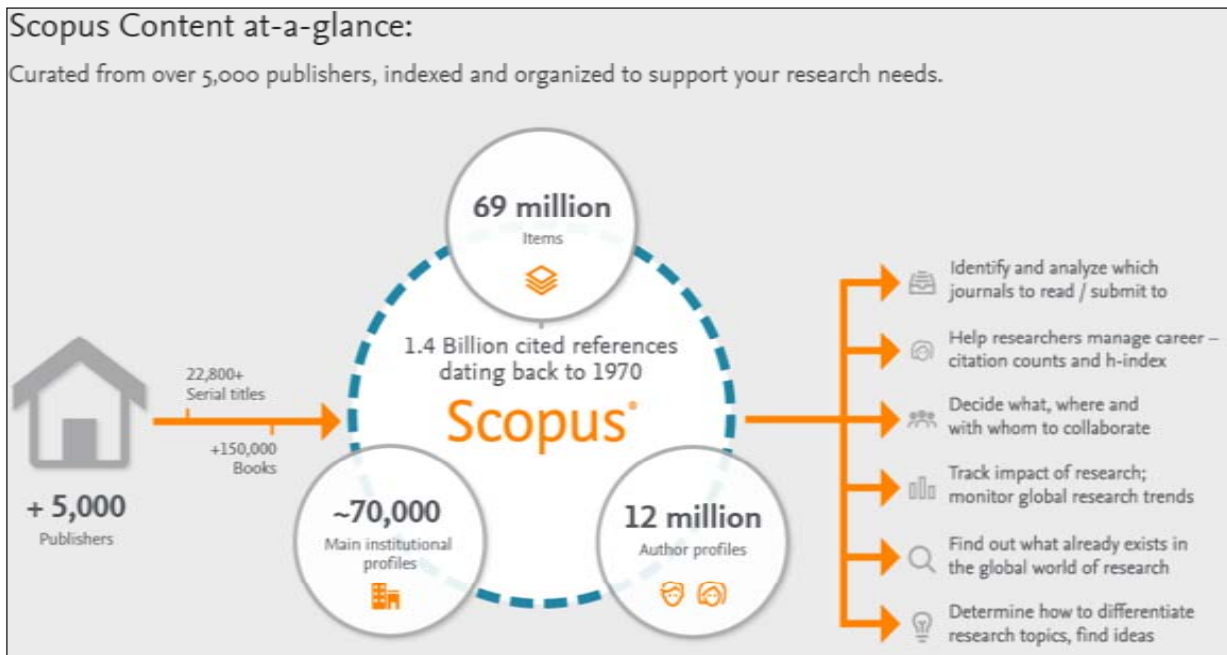
**Worrying trend on cyber-bullying**

**ARE WE DOING ENOUGH TO KEEP OUR CHILDREN SAFE?**

- >50% go online without being supervised, while 40% claim they are not bound by any rules on cybersafety
- 61% children turn to family members when encountered with negative online experiences
- 6% chooses to keep quiet when bullied although they have the option to report it to family members, educators and public authorities

Families with computer in common areas of their home tend to exert more rules on cybersafety. However, this measure alone is insufficient as increasing number of children are accessing the internet on their mobile devices.

MINISTRY OF EDUCATION MALAYSIA | MCMC | CyberSecurity MALAYSIA (An agency under MOSTI) | DiGi Internet For All



## THE 3 TYPES OF PHISHING EMAILS



**CLONE PHISHING**  
CLONE PHISHING IS WHERE A LEGITIMATE, AND PREVIOUSLY DELIVERED, BIT OF ONLINE CORRESPONDENCE IS USED TO CREATE AN ALMOST IDENTICAL OR "CLONE" EMAIL.



**SPEAR PHISHING**  
SPEAR PHISHING IS A PHISHING ATTEMPT DIRECTED AT A PARTICULAR INDIVIDUAL OR COMPANY.



**WHALING**  
WHALING IS A PHISHING ATTEMPT DIRECTED SPECIFICALLY AT A SENIOR EXECUTIVE OR ANOTHER HIGH-PROFILE TARGET WITHIN A BUSINESS.

## Preparing for Future

**\$10 b**  
Amount that Airtel and Voda Idea each may spend

**\$8 b**  
Jio's likely incremental 5G capex outgo

Jio has already spent around **\$2 b** on tower fiberisation

**Jan 2020:** DoT keen to hold next spectrum sale by then

5G spectrum sale may not attract much interest: **Credit Suisse**

